

Abaid Mughal

From: MCCARTNEY Andrew (MORPHO) <andrew.mccartney@morpho.com>
Sent: 23 January 2015 14:09
To: Abaid Mughal
Cc: INSLEY Matthew (MORPHO)
Subject: RE: Morpho Tablets - screen shifting issue
Attachments: Morpho_License_Manager-release.zip; ATT00001.txt

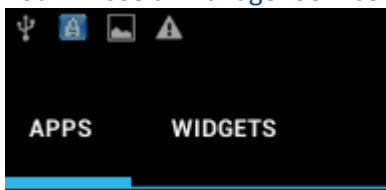
Hi Abaid,

First of all you have to copy and install the two .apk files (Morpho_License_Manager-release.apk and Morpho_License_Protection-release.apk) contained in the attached .zip on to the tablet.

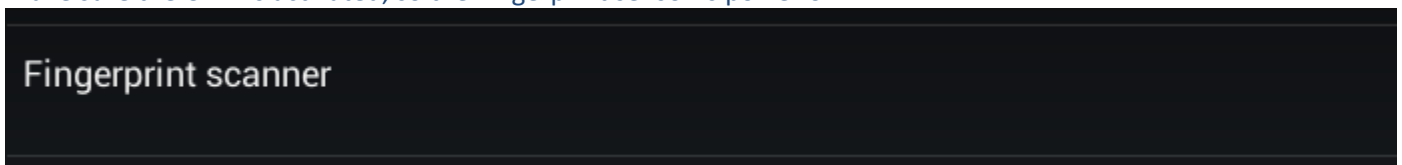
Then Launch the 'License Manager Service'.



You will see a 'Manager Service' icon appear in the top left of the screen.



Make sure the CBM is activated, so the Fingerprint sensor is power on.



and then launch the 'License Manager' GUI Application.



You will then have the following screen, we require the 'Mso Serial' number. The first number '17333.....' is the Tablet Serial Number.

Serial

17333b1ddf595f02-358296058090566

Licenses**Mso Serial**

293604959-1349I003558

Mso Licenses

MSO_IDENTPLUS

Best regards

Andrew

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From: Abaid Mughal [<mailto:Abaid@simeio.co.uk>]
Sent: 23 January 2015 12:45
To: INSLEY Matthew (MORPHO); MCCARTNEY Andrew (MORPHO)
Subject: RE: Morpho Tablets - screen shifting issue

Ok, but will need help in obtaining this from the CBM.

From: INSLEY Matthew (MORPHO) [<mailto:matthew.insley@morpho.com>]
Sent: 23 January 2015 12:44
To: Abaid Mughal; MCCARTNEY Andrew (MORPHO)
Subject: RE: Morpho Tablets - screen shifting issue

I don't think so

The licences are for the CBM specifically – so we need the CBM serial numbers specifically.

Personally I do not know how to retrieve that from the tablet interface but I can get assistance on that I am sure

Andy, do you know?

Matthew Insley

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From: Abaid Mughal [<mailto:Abaid@simeio.co.uk>]
Sent: 23 January 2015 12:42
To: INSLEY Matthew (MORPHO)
Subject: RE: Morpho Tablets - screen shifting issue